

8<sup>th</sup> May, 2017

## IAG TO INTRODUCE GOLD CLASS ACROSS ITS PARTNERED REPAIRER NETWORK

I-CAR CEO Mark Czvitkovits announced today that the IAG Partnered Repairer Network will begin the process of acquiring I-CAR Gold Class accreditation nationally. Having attained Gold Class status four years ago, IAG has addressed the technical tsunami advancement by providing continuous and ongoing training for their assessing team.

Steve Bubulj, Head of National Supply Chain said “It is a natural next step for IAG partner repairers to embark on the I-CAR Gold Class program to ensure together we stay up to date with industry advancements and training. This will result in all customers of IAG brands having the knowledge that they can have their vehicles repaired by highly trained partner repairers under our quality program. IAG is a proud partner of I-CAR, we look forward to working with I-CAR and our partner repairers to continue raising standards in our industries.”

“For the repairers in the IAG network, I-CAR will provide specific training paths consistent with their roles. The training will cover new technology, OEM specific and hands on training courses and will deliver the “I-CAR vision” that every technician has the knowledge and skills to perform a complete and safe repair for the ultimate benefit of the consumer” added Mr Czvitkovits.

I-CAR Gold Class is recognised by the industry as the benchmark in training standards for the collision repairer. The I-CAR Industry Training Alliance will provide additional training resources to ensure the most relevant and up to date training is provided for all technicians.

The commitment by IAG and its repair network to attain Gold Class will provide peace of mind for IAG customers when having their vehicles repaired within the IAG network.

*I-CAR, founded in 1979, is an international, not-for-profit, training organization dedicated to improving the quality, safety and efficiency of auto collision repair for the ultimate benefit of the consumer.*

For further information, contact I-CAR Australia CEO Mark Czvitkovits on 0416 156 759.

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