

18<sup>th</sup> March 2019

## I-CAR ANNOUNCES INSURER GOLD CLASS FOR AUTO & GENERAL INSURANCE

I-CAR Australia's Gold Class Coordinator, Gary Wood, today announced that Auto & General Insurance, has been awarded the prestigious I-CAR Gold Class Insurer status.

Anthony Matthews, General Manager Assessing said "Auto & General are very pleased to be awarded Gold Class Insurer status by I-CAR Australia. At Auto & General we realise that our biggest asset is our people and partnering with I-CAR we are committed to ensuring our assessors are best in class, our assessors are highly skilled and are equipped to manage the ongoing developments in the smash repair industry."

"Auto & General are proud to partner with I-CAR to ensure that our assessors understand our customers' needs, make the process easy the first time and every time and with our partner repairers, ensure every car is returned to customers with the required repair specifications."

I-CAR's Gary Wood commented "To achieve Insurer Gold Class, a minimum of 75 per cent of an insurance company's assessing staff must have been awarded the Platinum Individual designation. Auto & General Insurance have shown a great commitment to I-CAR's Professional Development Program to meet those requirements and as a result have achieved I-CAR Gold Class Insurer status. This will ensure that all assessing staff have the skills and knowledge to provide safe repairs for their members. Congratulations to everyone at Auto & General Insurance on a fantastic achievement."



(I-CAR CEO, Mark Czvitkovits (R), presents Gold Class Plaque to Auto & General Insurance)

*I-CAR, founded in 1979, is an international, not-for-profit, training organization dedicated to improving the quality, safety and efficiency of auto collision repair for the ultimate benefit of the consumer.*

For further information, contact I-CAR Australia on 07 3219 9088.