

22nd July, 2019

I-CAR ANNOUNCES NEW GOLD CLASS INSURER - RACQ INSURANCE, QLD

I-CAR Australia's CEO, Mark Czvitkovits, today announced that RACQ Insurance, QLD, has been awarded the prestigious I-CAR Gold Class Insurer status.

"We're proud to be recognised for investing in ongoing training and development of our motoring assessors at the highest industry level. Our members' trust is paramount to us so this endorsement shows they are being looked after by the best in the business. As vehicle and repair technologies continue to evolve, RACQ is committed to equipping our team with leading-edge skills to deliver a seamless repairer and member experience" said Brian Woodrow, Manager of Technical Support at RACQ.

Mr Czvitkovits commented "RACQ Insurance has shown an unwavering commitment to technical training and as a result have achieved I-CAR Gold Class Insurer status. The I-CAR Gold Class accreditation is the highest level of technical training within the industry and ensures that all assessing staff have the skills, knowledge and expertise to ensure safe and complete repairs for their members. This is a great achievement by everyone at RACQ Insurance."

Brian Woodrow added "Our partnership with the I-CAR team has been very positive, and we look forward to continued engagement in the future."

"As Australia's fifth insurer to achieve Gold Class it underlines the importance of training when providing a service to deliver complete, safe and quality repairs on modern vehicles" added Mr Czvitkovits.

To achieve Insurer Gold Class, a minimum of 75 per cent of an insurance company's assessing staff must have been awarded the Platinum Individual designation.



I-CAR, founded in 1979, is an international, not-for-profit, training organization dedicated to improving the quality, safety and efficiency of auto collision repair for the ultimate benefit of the consumer.

For further information, contact I-CAR Australia CEO Mark Czvitkovits on 0416 159 759.