

UNDERSTANDING THE CYCLE TIME PROCESS

GE001L01

In today's business environment efficiency is essential to bottom line performance and improving cycle time is one of the most powerful ways to increase efficiency. An understanding of how cycle time impacts both the customer experience and the overall success of the business isn't just a management issue, but is a concern for the entire organisation, as everyone must work together to continuously improve.

Learn how to improve cycle time, perform more effective upfront damage analysis, and more efficiently order and receive parts for a direct and positive impact on your facility.

Course Content

Module 1—Cycle Time Overview

The first module explains what cycle time is and how reducing it can benefit the collision repair facility. It discusses the basics of measuring cycle time, identifies the waste that hurts cycle time, and lists lean processes and SOP's that can be used to reduce cycle time.

Module 2— Cycle Time Management Before Repairs

The second module explains how proper upfront damage analysis (i.e. blueprinting) can be used to reduce problems that commonly occur toward the back end of the repair process. This module also looks at how to ensure the proper parts are ordered and received, as well as how to manage the repair stream.

Module 3— Cycle Time During Repairs

The final module examines cycle time issues that commonly occur in different departments of the repair facility, including non-structural, structural, and refinishing repair areas.

Recommendations

This class provides an overview of the different approaches to improving cycle time and explains how cycle time affects a collision repair facility's overall performance and overhead. It is strongly recommended that students have a basic understanding of estimating as well as general understanding of collision repair facility processes. Courses that are helpful include:

- Steering And Suspension Damage Analysis (DAM06)
- Fundamentals of Collision Repair (FCR01)

Registration

To register for Understanding the Cycle Time Process (GE001L01) click [here](#) or visit www.i-car.com.au

Course Highlights

Points: 1

Estimated Duration: 4 Hours

Format: Classroom & Virtual Classroom

Meets the I-CAR training requirements for the following roles:

-  ESTIMATOR
-  STRUCTURAL TECHNICIAN
-  NON-STRUCTURAL TECHNICIAN
-  REFINISH TECHNICIAN
-  ASSESSOR
-  PRODUCTION MANAGEMENT

After completing this course, you will be able to:

- Determine how to measure cycle time.
- Identify waste in the collision repair process.
- Overview of repair process tasks that can affect cycle time.
- Identify programs that can be used to reduce cycle time issues.
- List ideas for cycle time improvement for each department.

