



Holden

Holden Vehicle Compliance Label – Reprints

Bulletin number: Aftersales 2019-R4027
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 Audience: Parts Managers
 Further Distribution of this bulletin: Collision Repair Industry

Summary:

Holden Vehicle Compliance Label – Replacement Process.

More info:

Holden is pleased to announce that a process has been developed where replacement compliance labels can be supplied by Holden.



The process outlined below must be followed.

Any deviation from the process below will cause delays in the supply of the replacement label.

- 1) Part Number **92257206** LABEL-VEH CERT has been created and can be ordered via DMS for Direct Dealers or via attached Order Form for Indirect Dealers to order.management@gm.com

COMPLIANCE LABEL ORDER FORM				
		To: order.management@gm.com		
Indirect Dealer: Please complete form and submit to Order Management for processing				
DEALER CODE	ORDER NUMBER	PART NUMBER	QUANTITY	VIN Number
		92257206	1	



Holden

2) Additional information is required to be sent via email to vehicle.label.requests@gm.com

a. Copy of a Personal Property Security Register (PPSR) www.ppsr.com.au and



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Order an official PPSR check

A PPSR check is an important first step in purchasing a new vehicle or valuable personal item

GET REPORT

a. Compliance Label Request Form (CLRF) completed by either a Holden Dealer Service Manager or Insurance Claims Manager (if the vehicle is involved in a collision)

i. Please see attached CLRF template.

3) The original compliance label is to be returned to Holden **BEFORE** the replacement label will be supplied.

a. Please send by **Registered Mail** to:

Damian Cahill
Aftersales Collision Department
191 Salmon Street,
Port Melbourne, 3207 VIC

4) New compliance label will be sent to Dealer via Registered Post, invoice generated and available via Columbus

Authorised by: Paul Rietveld, General Manager Aftersales Business Development



Compliance Label Request Form

The table below must be completed on Holden Dealership Letterhead or Insurance Company Letterhead.

Vehicle Information:

Vehicle ISOVIN number	
Engine Number	
Description of vehicle e.g. White ZB Commodore Hatch	
Reason compliance label is required: (e.g.: Vehicle has accident damage to B-Pillar, resulting in the Compliance Label being damaged)	
Clear photos identifying the vehicle, the ISOVIN number, damaged area and the damaged compliance label.	
Owner's name and current address, include State.	
Search results from Personal Property Securities Register https://www.ppsr.gov.au/searching-motor-vehicles	
A written statement from the Service Manager or Insurance company certifying the subject vehicle has been inspected to verify all of the above listed vehicle details.	
The original damaged Plate or Label must be returned via Registered Mail as per step 3 above.	