



Holden

RG Colorado VIN Stamping

Bulletin number: Parts 2017-R3774
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Car line: RG Colorado
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Audience: Dealers, insurance companies, collision
repairers

Summary

Holden now have the ability to stamp the original VIN on a replacement RG Colorado chassis before it is fitted to the vehicle.

Stamping the original VIN on a new chassis eliminates the need for a second VIN.

Please note that depending on the model year of the vehicle the lead time for a chassis could be up to 16-20 weeks from date of part order.

More info

To avail of this new service the following requirements must be met.

Requirements

- A copy of vehicle registration documents must be emailed to holden.repairinfo@gm.com
- The VIN must be cut from the original damaged chassis and sent via registered mail to Holden (address below).
 - o The repairer is responsible for tracking the parcel

The following process must be used.

Process

1. Repairer must advise Dealership at the time of placing the order if the chassis requires stamping
2. Dealers must send an email requesting the VIN stamping to holden.repairinfo@gm.com with the repairer cc'd.
 - a. This will enable Holden to place a hold on the part order being shipped.
The email must include order details and a subject line of "VIN stamping request"



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Please note, the order number must be supplied asap to prevent the order from allocating to the unstamped part.

3. Holden.repairinfo@gm.com will email the repairer and advise them to

- send cut out VIN via registered mail to:

GM Holden LTD
Collision Department
Mail Point H10B
191 Salmon Street,
Port Melbourne, VIC 3207

- email a copy of the vehicle's registration documents to Holden.repairinfo@gm.com with the insurance assessor cc'd on the email

Once VIN cut out is received the Holden Collision Team will advise repairer that cut out has been received.

Once stamping is complete the order will be released using normal parts shipping processes.

Authorised by: Aivars Paeglis, Wholesale Channel Manager