

Bulletin	530-2016-AST	Brand	All FCA Brands
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Subject		Subject	Repairers
		Attention	Fixed Operations, Service and Parts Managers
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## **Independent Repairer Access to FCA Technical Information**

Dear Fixed Operation Managers, Service Managers, Parts Managers, Please provide information within this bulletin upon request.

We would like to remind you that access to FCA Technical information is available to independent repairers.

Online subscriptions can be purchased per vehicle model or brand for time periods from 1 hour up to 12 months.

The type of information available, fees and charges vary depending on the vehicle brand as the information for FCA vehicles is provided through 2 separate sources, one for Chrysler Jeep and Dodge vehicles with another for Fiat, Alfa Romeo and Fiat Professional.

Technical information can be sourced from the following websites:

Chrysler, Jeep and Dodge vehicles- <a href="https://www.techauthority.com">https://www.techauthority.com</a> All prices quoted on this site are in USD

Fiat, Alfa Romeo and Fiat Professional vehicles- <u>www.technicalinformation.fiat.com</u> All prices quoted on this site are in Euro

The information available on these websites includes the following

- Service manuals
- Diagnostic manuals
- Technical bulletins
- Training information
- Body and collision repair manuals
- Wiring diagrams
- Owner manuals
- Software update
- Scan tools

Security code information is not available on either of these websites and can only be issued to the vehicle owner.

Photo I.D. and proof of vehicle ownership must be provided in person at an approved FCA dealer if security code information is required.

This information is provided for the global market, as such there may be differences in the information compared to the Australian specification vehicles and local publications, In particular the owner's manuals and the service and warranty information.

Yours sincerely

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