

# Insurance Professionals

## ASSESSORS



### THE ROLE

Assessors inspect, analyse, and evaluate damaged vehicles to create a comprehensive and accurate damage report. These individuals travel to a vehicle's location, which may include tow facilities, repair facilities, dealerships, and customer locations. They may also work in a company drive-in claims centre and use computer software to write estimates. Those in this role document all aspects of claims investigation and processing and follow company claims processes that account for a fair and accurate settlement, customer satisfaction, and cost management.

### PRO LEVEL 1 INTRODUCTION FOR ASSESSORS (to be completed first)

Knowledge Areas Required	Course Name	Credit Points
<b>Core Programs</b>		
Damage Analysis of Advanced Materials	<a href="#">DAM08</a> – Advanced Material Damage Analysis	1
Vehicle Construction	<a href="#">FCR01</a> – Fundamentals of Collision Repair	1
High Strength Steels	<a href="#">SPS07</a> – Steel Unitised Structures Technology & Repair	1
	WOVA17 – Written off Vehicle Requirement	1
<b>Recommended Courses</b>		
OEM Considerations	<a href="#">POP01</a> – Collision Repair for Select High Volume Vehicles	1

## PRO LEVEL 2 TRAINING COURSES – Points needed 4

Knowledge Areas Required	Course Name	Credit Points
Adhesive Bonding	<a href="#">ADH01</a> – Adhesive Bonding	1
Safety with Alternative Fuel Vehicles	<a href="#">ALT03</a> – Alternative Fuel Vehicle Damage Analysis & Safety	1
Damage Analysis of Electrical Mechanical Systems	DAM03 – Mechanical Systems Analysis	1
Damage Analysis of Advanced Materials	<a href="#">DAM05</a> – Aluminium Structures Damage Analysis	1
Hail & Vandalism Damage Analysis	<a href="#">DAM09</a> – Hail, Theft and Vandalism Damage Analysis	1
Flood & Fire Damage Analysis	DAM14 - Flood and Fire Damage Analysis	1
Stationary Glass	<a href="#">GLA02</a> – Stationary Glass	1
Measuring & Analysis Damage	<a href="#">MEA01</a> – Measuring	1
Impact Non-Structural Damage	<a href="#">RES02</a> – Advanced Restraint Systems	1
Advanced High Strength Steel	<a href="#">SPS09</a> – Best Practices of High Strength Steel	1
	Industry Training Alliance Paint Courses	

## PRO LEVEL 3 TRAINING

Knowledge Areas Required	Course Name	Credit Points
New Technology	<a href="#">BLU01</a> – Blueprinting Process & Damage Discovery	1
Steering & Suspension Damage Analysis	<a href="#">DAM06</a> – Wheel Alignment & Suspension Damage Analysis	1
Damage Analysis of Electrical/Mechanical Systems	<a href="#">DAM07</a> – Damage Analysis of Advanced Automotive Systems	1
Impact Non-Structural Damage Analysis	<a href="#">DAM10</a> – Exterior Panel Damage Analysis	1
Restraint Systems Damage Analysis	<a href="#">DAM11</a> – Restraint Systems Damage Analysis	1
Impact Structural Damage Analysis	<a href="#">DAM12</a> – Structural Steel Damage Analysis	1
Advanced Steering & Suspension Systems	<a href="#">DAM15</a> - Advanced Steering And Suspension Systems Damage Analysis	1
Post-Repair Inspection	<a href="#">QUA01</a> – Inspecting Quality Repairs	1
Structural Straightening	<a href="#">SSS01</a> – Structural Steel Straightening	1
	Industry Training Alliance Courses	

## ONGOING TRAINING – Any Pro Level 2, 3 or New Technology Courses

Knowledge Areas Required	Course Name	Credit Points
New Technology Courses		

For further information regarding this topic please go to [www.i-car.com.au](http://www.i-car.com.au)

For any queries regarding this please email [admin@i-car.com.au](mailto:admin@i-car.com.au) or phone (07) 3219 9088