

# UNDERSTANDING CYCLE TIME AS AN APPRAISER

AP055E02

**Course Format:** Online training with posttest

**I-CAR Credit Hours:** 1 hour

**Points:** 0.25

**This course helps satisfy ProLevel training requirements for the following roles:**



Assessor

## Course Content

### Module 1—Cycle Time Overview

The course will begin by presenting a basic definition of cycle time, as well as how cycle time is affected, and benefits of reducing cycle time. Module one will continue with information about measuring cycle time, and conclude with information about lean processes and standard operating procedures as they relate to cycle time.

### Module 2— Blueprinting and Supplements

Module two will present APDAs with a basic understanding of blueprinting, and 100% teardown, both of which can be beneficial for improving cycle time. The course concludes with information about supplements and their effect on cycle time.

## Learning Objectives

- Explain cycle time and who affects cycle time
- Identify waste in the claims process
- Describe lean processes
- Explain how standard operation procedures (SOPs) can be used to create a consistent and high quality claims process
- Explain the impact that 100% teardown has on cycle time
- Explain how to reduce

