

VEHICLE CHECK IN PROCESS

ES001E01

Course Format: Online training with posttest

I-CAR Credit Hours: 1 hour

Points: 0.25

This course helps satisfy ProLevel training requirements for the following roles:



Estimator

Knowledge and Skill Area Definition

Estimator is able to identify the different procedures when checking in a vehicle for repair.

Knowledge Detail

- Examine the importance of facilitating an informative and positive customer experience.
- Discuss the process for receiving a vehicle.
- Explain the process for inspecting a vehicle in preparation for the repair process.
- Explain how loss-related information is gathered, vehicle condition is documented, and expectations are set.