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I-CAR ANNOUNCES GOLD CLASS FOR RIVIERA PANELS

I-CAR Australia is pleased to announce today that Riviera Panels has been awarded the prestigious I-CAR Gold Class Collision status.

“We initially started training because we recognised I-CAR’s Road to Gold Program courses provided much-needed training in an ever-changing automotive repair industry. Then it became compulsory for Suncorp preferred repairers and we sped up our training regime.

The I-CAR courses we did were relevant to our business. We used Virtual Classroom courses to upskill older tradespeople on newer vehicle technology. I accrued points from previous Industry Training Alliance (ITA) training and found it easy to sign up for more I-CAR courses. The online delivery options allowed us to work around a busy schedule and get our staff to do the training. Some struggled with the computer side of the online training but have come out of it with more confidence using them,” commented Darryl Webb, manager at Riviera Panels located in Bairnsdale, Victoria.

“The steel welding certification course was very beneficial for our heavy collision expert and he has stated it was hard but well worth the extra effort. Being regional, the cost to travel into Melbourne for this live Hands-On Skills Development workshop was a consideration but well worth it.

We also use Axalta and Car-O-Liner in our day-to-day operations and some one-on-one ITA training provided by these ITA partners was extremely beneficial to our staff. I did a 2 day course with Axalta on Pre-Lean & Lean Foundations and it was very helpful for me, the I-CAR points received towards Gold Class status were a definite bonus.”

“It’s worth noting that whilst there was a learning curve for some technicians when completing training via our online course delivery, it’s good to hear that the team’s determination to upskill resulted in this experience benefiting them for more than one aspect,” says Gary Wood, I-CAR Australia Senior Technical Specialist. “This level of dedication is always inspiring, and the results speak for themselves.”

Congratulations to Riviera Panels for achieving their Gold Class accreditation.



I-CAR, founded in 1979, is an international, not-for-profit, training organization dedicated to improving the quality, safety and efficiency of auto collision repair for the ultimate benefit of the consumer.

For further information, contact I-CAR Australia at goldclass@i-car.com.au or on 07 3219 9088